



The Northeast Georgia Regional Library System (NEGRLS)

Annual Report-Fiscal Year 2024–(July 1, 2023-June 30, 2024) Abbreviated

Affiliated Libraries

Clarkesville-Habersham County Library
Rabun County Library, Clayton
White County Library, Helen

Cornelia-Habersham County Library
Toccoa-Stephens County Library
White County Library, Cleveland

PINES

The Region (NEGRLS) is a member of Georgia PINES (Public Information Network for Electronic Services), an initiative of the State Board of Regents and Georgia Public Library Service (GPLS). PINES is a single automated system shared through 300 Georgia libraries. It provides for all the holdings of these libraries to be accessible to any user in the state. This means that our patrons can check out materials from any PINES library with the card they receive free of charge from NEGRLS, and return the material to any PINES library. This reciprocal system includes circulation, cataloging, and the library catalog itself. NEGRLS libraries had 181 (FY23 - 190) interlibrary loan transactions in FY2024.

Circulation

376,203 (FY23 - 334,403) items were loaned by NEGRLS affiliated libraries in FY2024. Materials are circulated in a wide variety of formats, including books, e-books, e-audio, magazines, digital audio discs, digital video discs, experience passes, and technology devices. Not all formats are available in all affiliated libraries.

Reference Services

The libraries provided reference services consisting of general reference service to all members of the community, help to students, telephone reference assistance, business reference sources, genealogical research materials and assistance, telephone directories, college catalogs, vertical file materials, and interlibrary loan service. 24,764 (FY23 - 41,170) reference transactions were reported by the libraries in FY2024.

In addition, direct public access to the Internet via a high-speed connection is available at all affiliated libraries. A public library subset of the GALILEO databases used by the University System of Georgia is also available for in-library and home use.

Computers

142 (FY23 – 190) computers are available to the general public in the affiliated libraries for a variety of uses, including Internet access, word processing, and viewing the library catalog.

Programs

The libraries provided both in-person and virtual programs in FY2024. Among these were weekly story hours, summer reading programs, and special activities for special seasons. Attendance totaled 26,154 for the 2,433 programs offered (FY23 - 20,638 for 912 programs).

Extension Services

Limited extension services were available from each affiliated library to homebound patrons in all four counties if requested by qualified users. Patrons eligible for service from the Georgia Library Service for the Blind and Print Disabled (GLS) could receive in-home materials from the Sub-regional GLASS facility.

Bookmobile

Regional bookmobile service was added in FY24 serving 144 new patrons beginning in January 2024, and circulating 1,387 items to the underserved population in our communities. Additionally, 4,433 people attended 108 programs hosted by the bookmobile.

Other Community Benefits

Some libraries acted as distribution centers for income tax materials, provided photocopy machines for public use, made public meeting rooms available, provided magazine and newspaper browsing areas, housed art exhibits and other special exhibits, provided sites for GED and literacy tutorials. In addition, the libraries are voter registration sites in accordance with the federal/state voter registration laws.

FUNDING

State Support

Support from the State of Georgia for the Northeast Georgia Regional Library System was \$744,859 (30% of the total) (FY23 - \$629,268). State grants were used for the following:

1. They provided the basis for regional maintenance and operations. These funds are the cornerstone of our ability to provide regional services (extension, outreach, technical, administrative, assistance to affiliates, state and federal reporting, etc.);
2. They were used to purchase circulating and reference materials for the six affiliate libraries, as well as additional materials needed for the administrative/cataloging unit. Books, magazines, electronic materials, and realia were added to the collection;
3. To help pay for the cost of courier service between affiliates; to pay the cost of travel to director's meetings required by state law; to pay the cost of sending certified staff members on necessary library business and training; and to pay the costs for the administrative facility;



4. To pay state salaries to certified employees. The certified personnel are regional employees who provide regional services such as: administration; interlibrary loan; oversight of outreach and extension programs; assistance and coordination services to affiliates in the areas of children's services, collection development and maintenance; technology services; and technical services (acquiring, cataloging and processing materials for use).

Local Support

The libraries received \$1,580,876 in support (65% of the total) (FY23 - \$1,491,303) from local government funding agencies. Funds from county and municipal governments as well as some Board of Education funds were used exclusively for local library operations. Earmarked funds from the Boards of Education and from library boards were used to purchase additional library materials.

Governmental entities supporting the library program are as follows: Habersham County Commission, Rabun County Commission, Stephens County Commission, White County Commission, Habersham County Board of Education, City of Clarkesville, City of Cornelia, City of Cleveland, and City of Helen.

In addition, \$128,631 (5% of the total) (FY23 - \$155,048) was received from other sources (fines, fees, interest, donations, non-government grants, etc.). Support was also given "on behalf" of some libraries by various other agencies such as the Friends of the Library groups, county commissions, municipalities, and the United Way.

Other Interesting Figures for FY2024

Service Area Population – 123,671 (FY23 - 119,397)

Area Residents with Library Cards – 36,724 (FY23 - 38,688)

Library Public Service Hours – 16,327 (FY23 - 13,861)

Region-wide physical collection – 220,562 items (FY23 - 216,278)

Region-wide electronic collection – 155,511 units (FY23 - 93,655)

Library Visits – 207,283 (FY23 - 232,206)

Patron Use of Electronic Resources – 77,822 (FY23 - 53,369)

Interlibrary & Intralibrary Loans Provided to Other Systems – 25,907

Interlibrary & Intralibrary Borrowed from Other Systems – 27,986

Persons Employed by Northeast Georgia Public Libraries – 26 full-time; 19 part-time (FY 23 - 25 FT; 18 PT)

Total Income Received by the Libraries – \$2,466,366 (FY23 - \$2,355,085)

Total Operating Expenditures by the Libraries – \$2,276,278 (FY23 - \$2,053,125)

This abbreviated annual report is provided to all tax-supported funding agencies contributing to the operation of any member library in the Northeast Georgia Regional Library System in accordance with requirements of the *Georgia Code 20-5-46*.

